

TECHNICAL GUIDELINE FOR THE STEM FINAL EXAMS

(Coding Exam on 22 February - Saturday / Math, Science, Tech&Eng Exams on 23 February - Sunday)

Dear Students,

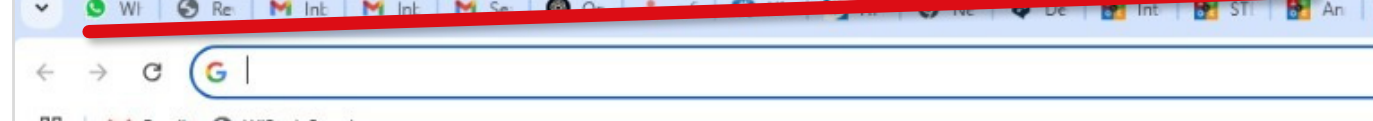
Over the past three months, you have gained sufficient experience by participating in Qualification 1 and 2 exams, as well as multiple trial tests. To ensure that the final exams run smoothly, we have compiled common technical issues encountered by students.

Although our exam system is compatible with all devices and programs, certain features on your computer may cause issues during the exam. The responsibility for these programs and any problems they may cause lies with the student.

Please review the information in this document and make the necessary preparations before your exam.

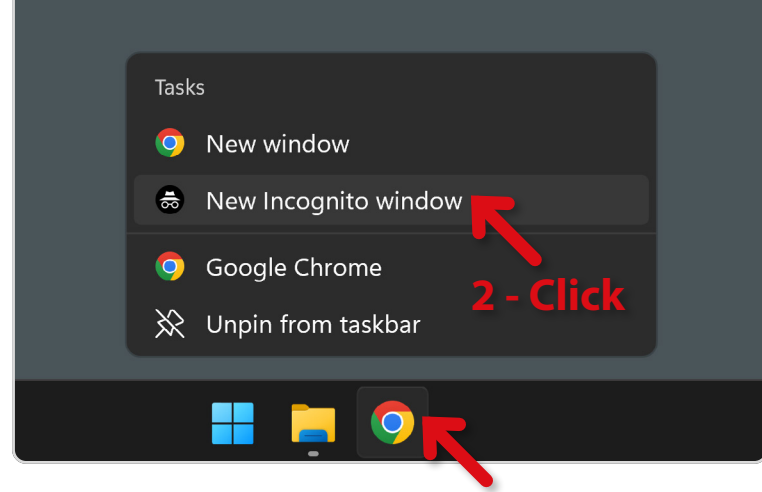


- 1 Close All Tabs and Applications**
Before starting the exam, close all unnecessary browser tabs, background applications and any software that may interfere with the test.



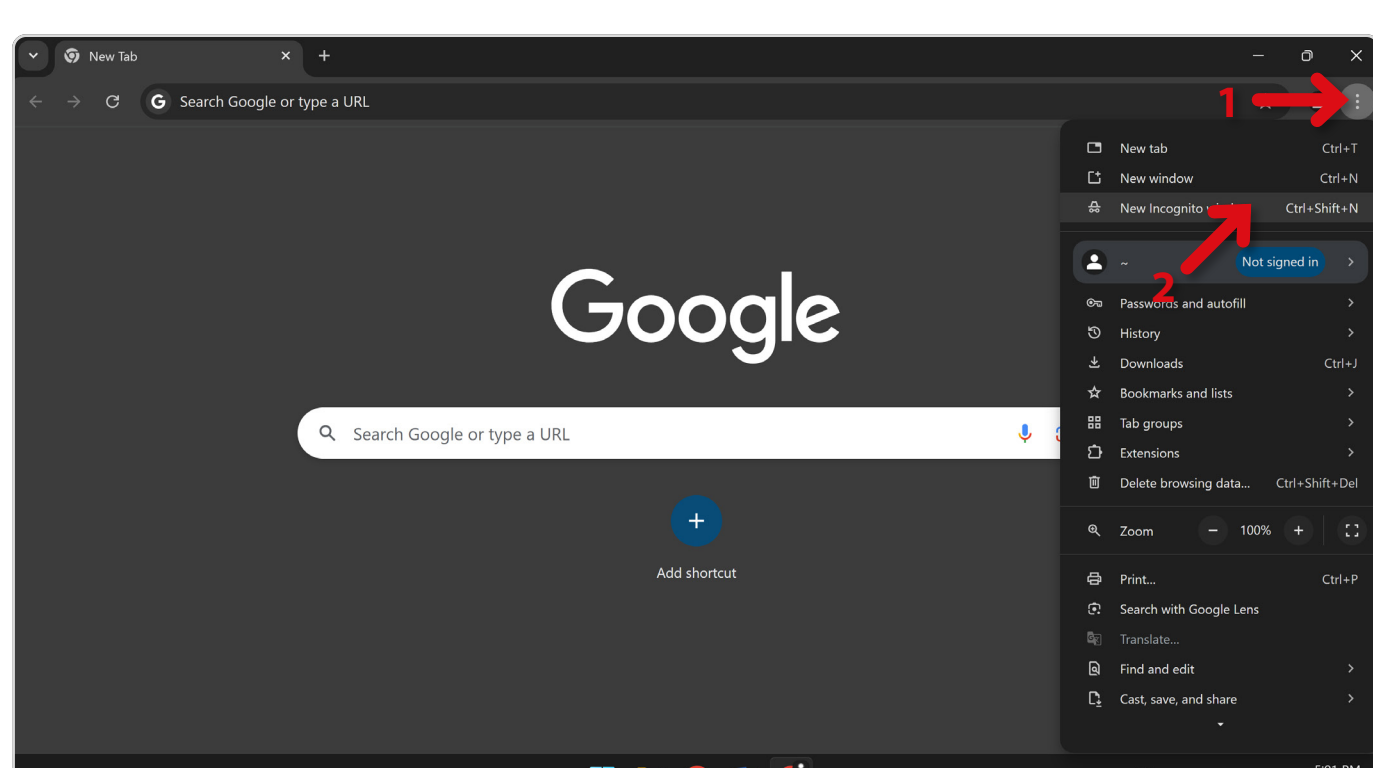
- 2 Open an Incognito (Private) Tab**
Google Chrome: Press Ctrl + Shift + N (Windows) or Cmd + Shift + N (Mac)
Mozilla Firefox: Press Ctrl + Shift + P (Windows) or Cmd + Shift + P (Mac)
Microsoft Edge: Press Ctrl + Shift + N (Windows) or Cmd + Shift + N (Mac)

Or manually open an incognito tab as described in the photos below:

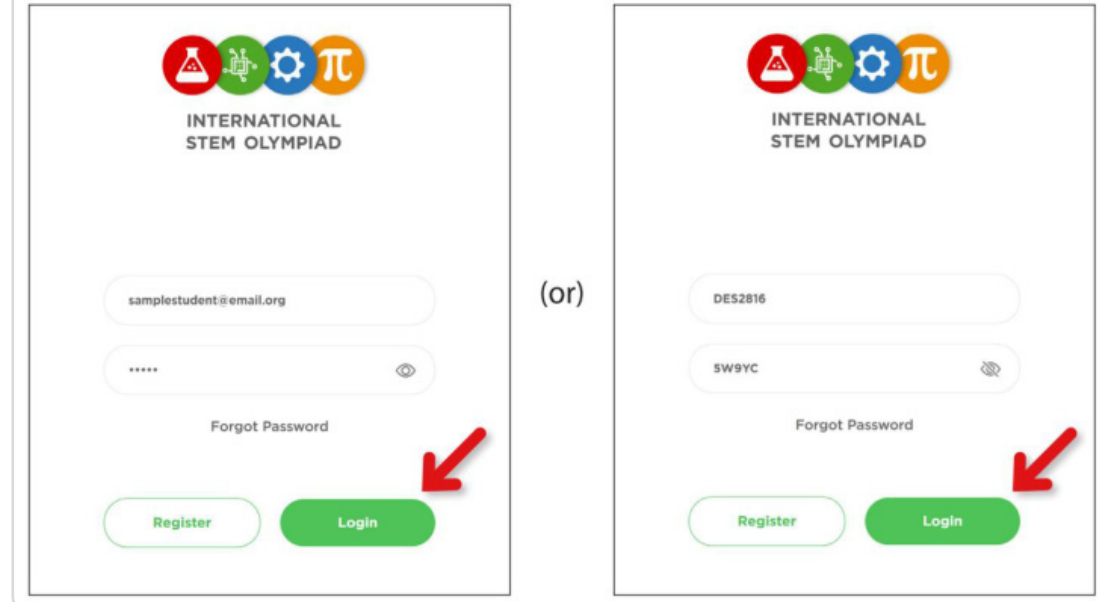


1 - Right Click

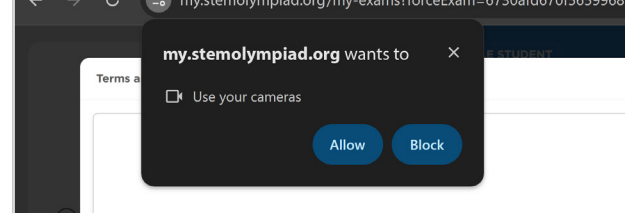
Alternatively, click the three-dot menu in the top-right corner and select **New Incognito Window**.



- 3 Login to Your Student Account**
- Visit the official STEM Olympiad portal.
- Enter your registered email and password to access the exam.



- 4 Enable Camera Access**
Allow camera permissions when prompted.



- 5 Disable Unnecessary Programs and Features**
- Close any screen recording software, antivirus scans or auto-running programs before starting the test.
- Ensure no background processes interfere with the exam platform.



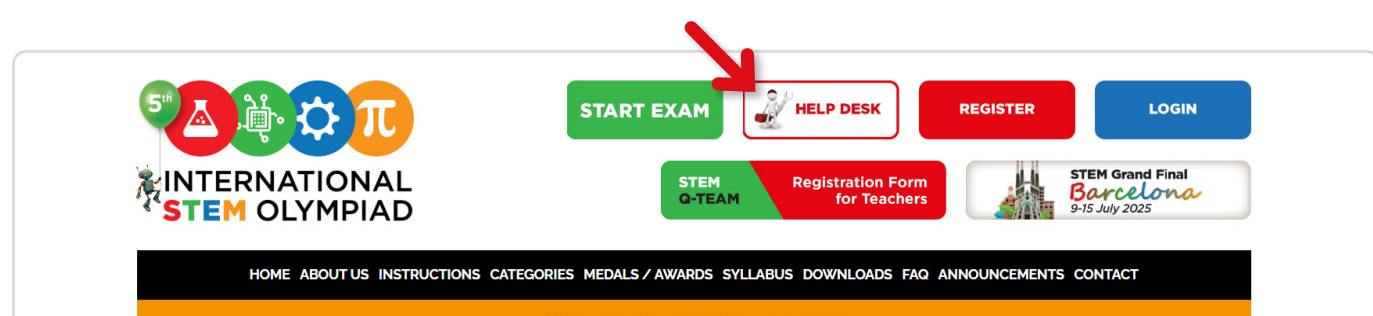
- 6 Avoid Exiting the Exam Screen**
Leaving the exam tab will trigger a **TAB ERROR**. Multiple tab errors may result in score deductions or disqualification.



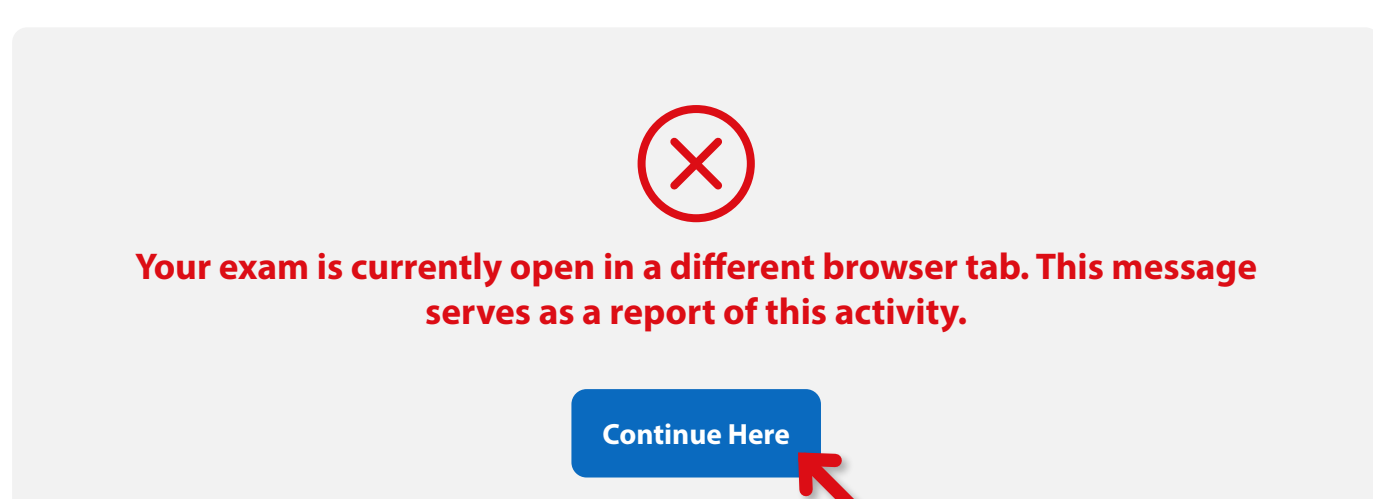
- 7 Do Not Check Camera Status During the Exam**
Your camera is monitored automatically. Do not switch tabs or attempt to adjust settings mid-exam.



- 8 Report Issues Using the HELP DESK Form**
- If you encounter a technical problem, fill out the HELP DESK form.
- Note that submitting this form requires leaving the exam screen, which will be logged.
- Do not panic; technical reports are reviewed by the support team.



- 9 Reconnecting to the Exam**
If disconnected, you will see a reconnection screen. Click **Continue Here** to resume without issues.



- 10 Ensure Your Answers Are Saved**
If you notice that your selected answers are not being saved, refresh the page.



- 11 Disable Browser Auto-Translate**
Automatic translation in your browser may cause technical issues. For example, your exam timer might incorrectly display **00:00**. Ensure that auto-translate is turned off; your exam language is already set based on your registration.



- 12 Use a Laptop or PC for the Exam**
We strongly recommend using a laptop or PC for the exams. Using smartphones and tablets may cause the following problems:
- Increased risk of accidental tab switching.
- Poor visibility of exam content and code formatting.
- Difficulty in navigating between questions efficiently.
- Potential interruptions due to notifications or calls.



- 13 Focus Solely on the Exam**
- Do not worry about technical errors or disruptions.
- Stay focused on answering questions efficiently.



- 14 No Need to Email About TAB ERRORS**
- If you receive a TAB ERROR warning, continue your exam as instructed.
- Requests for reconsideration or explanations related to tab errors after the exam will not be reviewed.



- 15** If a student's computer is accessed remotely (TeamViewer, AnyDesk, or similar), screen sharing is used, or another device is used for cheating, the exam system will detect it. These actions result in immediate disqualification.

Good luck!